

## TERMS & CONDITIONS OF COMPETITION

These terms and conditions apply to all participants of Changi Recommends "#ChangiWiFiCan" video contest. Participants are deemed to agree and be bound by all the terms and conditions as stated below:

#### HOW TO PARTICIPATE

- Follow Changi Recommends on Facebook and Instagram. <u>www.facebook.com/ChangiRecommends</u>
   <u>www.instagram.com/ChangiRecommends</u>
- Upload video entry onto Facebook OR Instagram.
   All entries and profiles must be public. Entries must include the following tags: #ChangiWiFiCan #travelfromSG and @ChangiRecommends
- 3. The video content should highlight the usefulness of having strong, stable & reliable ChangiWiFi connectivity while travelling. You may also include your experience of booking ChangiWiFi online, collecting and returning the routers at the Changi Recommends' counters, and using the router on the go.
- 4. The best video (as judged by Changi Recommends) will win a holiday worth \$\$2,000. It may be used to purchase hotel stays and plane tickets to the winner(s)' destination of choice. Terms & conditions (as listed below) apply.

## **CONTEST RULES**

- Contest is only open to Singaporeans, PRs, and those residing in Singapore.
- Submissions must be in video format, uploaded on Facebook and/or Instagram.
- All entries must be public and with the following tags:
   #ChangiWiFiCan #travelfromSG @ChangiRecommends
- Entries containing expletives, nudity, and/or any content deemed as inappropriate (including but not limited to fraudulent and/or illegal activities) will be disqualified.
- Video entries must not exceed 60 seconds.
- Participants may enter the contest as individuals or in groups. For group submissions, a single representative must be appointed as the point of contact.
- Parental consent is required for contestants ages 18 and below.

## CONTEST PERIOD

- The contest will run from Friday, 25 August 2017 (2100 hours) to Sun, 8 October 2017 (2359 hours).
- Entries may be uploaded any time within the 6-week contest period.
- Entries received before or after the contest period will not be considered.

#### THE PRIZE

- There will be <u>one</u> winning entry. The winning individual or group will win a travel package (for plane tickets and hotel) worth S\$2,000.
- The prize can be used to purchase hotel bookings and single or multiple plane tickets (with any airline) and to any destination. It is valid for travels until March 2018.
- There will be strictly no refunds for any balance / unused value.



- If the cost of the selected flights exceed \$\$2,000, the outstanding cost will be topped up by the winner(s).
- Prize is non-transferrable, and not allowed for any resale purposes.
- Prize must be used in one single transaction.

# WINNER SELECTION & ANNOUNCEMENT

- The winning entry will be chosen by and at the discretion of Changi Recommends. The judge's decision is final and no correspondence on the decision will be entertained.
- The winner will be announced on Friday, 13 October 2017, 2100 hours, on Changi Recommends' Facebook and Instagram.
- The winner will be notified and contacted through private message on Facebook or Instagram. The following details are required:
  - Full Name (as in NRIC)
  - o NRIC number
  - Mailing Address
  - Contact number
- If the winner fails to respond within a week from the date of notification, it is deemed that he/she has decided to forfeit the prize. Changi Recommends shall, at its discretion, reserve the right to cancel or award another winner with the prize.
- The organisers' decision is final. No correspondence will be entertained.
- This contest is open to all Singapore Residents and Permanent Residents except for employees of Changi Travel Services Pte Ltd, advertising and promotion agencies and their immediate family members.
- We reserve the right to substitute, add to, and/or alter the prizes offered. All our prizes are not transferrable and/or exchangeable for cash and they must be claimed within the given collection period. Unclaimed prizes within one month of the result date will be forfeited. Claims made otherwise will not be entertained. We will not be responsible for any defective prizes.
- To be eligible, you must accept the prize within the given period. You are also required to accept and acknowledge the terms and conditions stated in the winning prizes or acknowledgment forms (if any).
- By accepting the prize, you as the winner signify your agreement and consent to participate in and to
  cooperate as required by us with all reasonable media requests relating to the contest, included without
  limits being interviewed, photographed and having your name, photo and quotes published by any media
  (medium) owned by us, without payment, fee or compensation.
- If you decide to withdraw your consent, you will forfeit the prize and shall return it to us.
- If you are unable to pick it up, drop us an email and let us know (marketing@changirecommends.com.sg). We are not responsible for ANY LOSS, ANY DAMAGES, ANY MIX UP for prizes collected by another person other than the winner herself/himself.
- If the prizes needs to be collected from our office, drop us an email to let us know when you are coming so we know when to expect you. Please understand that the back office works on weekdays, therefore passing you the prizes has to be during office hours:

Mondays to Fridays (except Public Holidays)

10am to 6pm

No exceptions

• We are the owners of the contest and our decision regarding the award of all prizes and in all matters relating to this contest shall be final and binding on you in the contest, and no queries, challenges or appeals may be made or entertained regarding our decision on the same.



- Prizes are not negotiable, transferable, exchangeable or redeemable for cash, credit or kind, either in part or in full. Prizes must be taken as stated and no compensation is payable if you are unable to use the prizes as stated. There shall be no refund for partially used prize(s).
- We shall reserve the right to change and vary the prize at any time and may substitute any prize for an alternative prize without any prior notice. The value of the prize will solely be determined by us.

#### **FINEPRINT**

- Changi Recommends has full rights to use and publish any content or materials submitted in the contest without any prior notice to the relevant contestants and the contestants shall not be entitled to claim ownership or other forms of compensation on any such materials used by the Organizer.
- In the event of sabotage, acts of God, computer virus or any other events beyond our control, we reserve the right, in its sole discretion, to disqualify all the entrants and (or) to modify, cancel or suspend the contest
- You are responsible, at your own expense, in participating in the contest. We are not responsible for any
  consequences that you may suffer (including without limitation any damage, loss or disappointment) or
  that result in the infringement of any rules and regulations, by entering the contest or your acceptance of
  any prize.
- We reserve the right to amend the Terms and Conditions, either wholly or in part, including the right to cancel this contest, in such manner as it deems fit, without prior notice or reason, and without liability to you as the entrant or winner.
- Please be advised that all materials posted on site are subjected to public downloading and viewing by third party viewers.
- PLEASE CAREFULLY READ THE PROVISIONS BELOW BEFORE PROVIDING YOUR PERSONAL DATA TO
  PARTICIPATE IN THE CONTEST. BY PROVIDING YOUR PERSONAL DATA PURSUANT TO THE STATUTORY
  REQUIREMENTS OF THE PERSONAL DATA PROTECTION ACT 2010, YOU ACKNOWLEDGE THAT YOU HAVE
  READ AND FULLY UNDERSTAND THE CONTENTS OF THE PROVISIONS AND YOU HEREBY GIVE YOUR
  CONSENT AS SET OUT BELOW.
- By submitting your personal data on "Facebook" and "Instagram" (which includes names, photographs, recorded audio/video, written communications and/or any other data attribute establishing the personal identity) you consent to Changi Travel Services Pte Ltd (Changi Recommends) collecting, using, disclosing, processing your personal data and sending you marketing, advertising, promotional information about other products/services that Changi Travel Services Pte Ltd believes may be of interest or which benefits the participant ("Marketing Messages") by way of electronic transmissions.